# 2019 HOUSE OF DELEGATES MEETING SCHEDULE OF EVENTS

(AS OF 1/29/19)

#### Friday, March 15

8:00 a.m. – 5:00 p.m.
8:00 a.m. – 5:00 p.m.
9:00 a.m. – 5:00 p.m.
1:00 p.m. – 5:00 p.m.
1:30 p.m. – 3:00 p.m.
1:30 p.m. – 3:00 p.m. 3:00 p.m. – 6:00 p.m.

ASPE Meeting [Salons E/F/G] ACFAOM Meeting [State] CREC Committee [Commerce] NBPME Meeting [Treasury] APMA Board of Trustees Meeting [Salon D] Credentialing [Grand Registration Counter] Alliance Meeting [Salons E/F/G] NBPME Reception [Penn Avenue Terrace]

#### **CAUCUS MEETINGS**

6:30 p.m. – 8:30 p.m. 6:45 p.m. – 7:45 p.m. 8:00 p.m. – 11:00 p.m. AAWP Caucus [1331 Restaurant] California Delegation Caucus [Treasury] California Delegation Caucus [State]

#### Saturday, March 16

#### **CAUCUS MEETINGS**

7:00 a.m. – 8:00 a.m. Acey Deucy [Salon D]  $\mathbf{J}$ California Delegation Caucus [State] Florida Delegation Caucus [Hart] **Illinois Delegation Caucus [Rayburn]** Massachusetts Delegation Caucus [Cannon] New Jersey Delegation Caucus [Dirksen] New York Delegation Caucus [Congressional] **Ohio Delegation Caucus [Longworth]** Pennsylvania Delegation Caucus [Russell] Young Physicians Caucus [Justice] 7:00 a.m. - 11:00 a.m. Credentialing [Grand Registration Counter] 8:00 a.m. – 5:00 p.m. NBPME Meeting [Senate] 8:00 a.m. – 11:00 a.m. Bylaws and Procedures Committee – Hearing on Governance Documents [Salons E/F/G] 11:00 a.m. – 12:00 p.m. **Resolutions Reference Committee [Salons E/F/G]** 

#### CAUCUS MEETINGS

12:00 p.m. – 1:30 p.m.	Acey Deucy [Salon D]
$\mathbf{\Psi}$	California Delegation Caucus [State]
	Florida Delegation Caucus [Hart]
	Illinois Delegation Caucus [Rayburn]
	Massachusetts Delegation Caucus [Cannon]
	Michigan Delegation Caucus [Commerce]
	New Jersey Delegation Caucus [Dirksen]
	New York Delegation Caucus [Congressional]
	Ohio Delegation Caucus [Longworth]
	Pennsylvania Delegation Caucus [Russell]
	Young Physicians Caucus [Justice]
1:00 p.m. – 2:00 p.m.	Texas Delegation Caucus [Treasury]
1:30 p.m. – 2:45 p.m.	Credentialing [Grand Registration Counter]
	*Voting Devices Distributed*
1:00 p.m. – 2:30 p.m.	Finance Reference Committee [Salons E/F/G]
3:00 p.m. – 6:00 p.m.	HOD Opening Session [Grand Ballroom]
6:00 p.m. – 7:00 p.m.	Candidates Forum [Grand Ballroom]

#### CAUCUS MEETINGS

3:00 p.m. - 5:00 p.m.AAWP Caucus [Commerce]7:00 p.m. - 11:00 p.m.California Delegation Caucus [State]

#### Sunday, March 17

#### **CAUCUS MEETINGS**

7:00 a.m. – 8:00 a.m. ↓	Acey Deucy [Salon D] California Delegation Caucus [State] Florida Delegation Caucus [Hart] Illinois Delegation Caucus [Rayburn] Massachusetts Delegation Caucus [Cannon] Michigan Delegation Caucus [Commerce] New Jersey Delegation Caucus [Dirksen] New York Delegation Caucus [Congressional] Ohio Delegation Caucus [Longworth] Pennsylvania Delegation Caucus [Russell] Texas Delegation Caucus [Justice]
7:30 a.m. – 8:45 a.m.	Credentialing [Grand Registration Counter] *Voting Devices Distributed*
7:30 a.m. – 8:30 a.m. 9:00 a.m. – 12:00 p.m.	Resolutions Reference Committee [Salons E/F/G] HOD Business Session [Grand Ballroom]

12:00 p.m. – 2:00 p.m.	Acey Deucy [Salon D]
$\mathbf{\Psi}$	California Delegation Caucus [State]
	Florida Delegation Caucus [Hart]
	Illinois Delegation Caucus [Rayburn]
	Massachusetts Delegation Caucus [Cannon]
	Michigan Delegation Caucus [Commerce]
	New Jersey Delegation Caucus [Dirksen]
	New York Delegation Caucus [Congressional]
	Ohio Delegation Caucus [Longworth]
	Pennsylvania Delegation Caucus [Russell]
	Texas Delegation Caucus [Treasury]
	Young Physicians Caucus [Justice]
2:00 p.m. – 3:30 p.m.	HOD Business Session [Grand Ballroom]
3:30 p.m. – 5:00 p.m.	Town Hall Forum [Grand Ballroom]
5:00 p.m. – 5:30 p.m.	President's Installation [Grand Ballroom]
5:30 p.m. – 7:00 p.m.	President's Reception [Capitol Ballroom]
7:00 p.m. →	Reserve Session of the House [Grand Ballroom]

CAUCUS MEETINGS

7:00 p.m. – 8:00 p.m.	Acey Deucy [Salon D]
$\mathbf{\Psi}$	Florida Delegation Caucus [Hart]
	Pennsylvania Delegation Caucus [Russell]

#### Monday, March 18

#### **CAUCUS MEETINGS**

7:00 a.m. – 8:30 a.m.	Acey Deucy [Salon G]						
$\mathbf{V}$	California Delegation Caucus [State]						
	Florida Delegation Caucus [Hart]						
	Illinois Delegation Caucus [Rayburn]						
	Massachusetts Delegation Caucus [Cannon]						
	Michigan Delegation Caucus [Commerce]						
	New Jersey Delegation Caucus [Dirksen]						
	New York Delegation Caucus [Congressional]						
	Ohio Delegation Caucus [Longworth]						
	Pennsylvania Delegation Caucus [Russell]						
	Texas Delegation Caucus [Treasury]						
	Young Physicians Caucus [Justice]						
7:30 a.m. – 8:45 a.m.	Credentialing [Grand Registration Counter] *Voting Devices Distributed*						
9:00 a.m. – 11:30 a.m.	HOD Business Session [Grand Ballroom]						
11:30 a.m. – 12:15 p.m.	Elections [Grand Ballroom]						
12:15 p.m. – 1:00 p.m.	Installation [Grand Ballroom]						
2:00 p.m. – 3:00 p.m.	APMA Board Reorganization Meeting [Salon G]						
3:00 p.m. – 4:00 p.m.	Foundation Board Meeting [Salon G]						

### Appendix B *Generation of Podiatric Medical Boards*

12116 Flag Harbor Drive + Germantown, MD 20874 + 202-810-3762 + www.fpmb.org

Office of the Executive Director Russell J. Stoner

DATE:	March 16, 2019
TO:	National Board of Podiatric Medical Examiners
FROM:	Federation of Podiatric Medical Boards
SUBJECT:	NBPME Meeting Report

#### Mission

Quality		Licensure
Safety	19 36	Regulation
Integrity	A DELATELY MALEY	Practice

The Federation of Podiatric Medical Boards' mission is to be a leader in improving the **quality**, **safety** and **integrity** of podiatric medical health care by promoting high standards for podiatric physician licensure, regulation and practice.

#### April 2019 Executive Board & Annual Meeting

The Federation of Podiatric Medical Boards (FPMB) will hold its Executive Board & Annual Meeting on Friday, April 26 and Saturday, April 27, 2019 in Fort Worth, Texas. The current 2018-2019 Executive Board is as follows:

- Leonard R. La Russa, DPM (President)
- Judith A. Manzi, DPM (Vice President)
- Bruce R. Saferin, DPM (Secretary-Treasurer)
- Barbara A. Campbell, DPM (Director)
- Jay S. LeBow, DPM (Director)
- Russell J. Stoner (Executive Director)

The meeting agenda is still being developed and will include:

- NBPME Part I/II Score Reporting Update
- Board Immunity (NC v. FTC)
- Occupational Licensure Reform (FTC, US Congress)
- Interstate Medical Licensure Compact
- Fostering Membership Engagement



Over the last year, the FPMB processed **32** Part I/II and **1,134** Part III score reports. Its Disciplinary Database tracks actions against more than **2,400** podiatrists.



The FPMB plays a critical role in the licensure process for State Boards by providing certified APMLE Part I/II/III score reports. Over the last year (*February 2018 through January 2019*), the FPMB processed **32 Part I/II** and **1,134 Part III** score reports. (*NOTE: The FPMB started Part I/II reporting on January 26, 2019*.)

The FPMB also maintains the largest disciplinary data bank in podiatry that is utilized by both State Boards and credential verification organizations. It tracks actions against more than 2,400 podiatrists as reported by State Boards throughout the country on a continual basis.

#### The FPMB is the <u>easiest</u> and <u>fastest</u> part of the licensure process through its processing of Part I/II/III score and Disciplinary reports.

Median Overall Turnaround Time	Reports Ordered via Online System	Electronic Delivery - State Boards
4.8 hours	99.38%	49

Virtually every score report request is made via the FPMB online ordering system and delivered electronically to State Boards. This enables communication with podiatrists and State Boards <u>each</u> step of the ordering process, including the all-important "The State Board has downloaded your report" email that closes the loop. This also results in a median <u>overall</u> turnaround time of <u>less</u> than 5 business hours.

#### <u>Secure</u> electronic delivery minimizes the types of situations that lead to customer service challenges.

First, the electronic documents are **encrypted** and **secured** from tampering. The documents also feature **watermarks**. Second, the secure electronic delivery functionality minimizes the types of situations that lead to customer service challenges by:

- Monitoring electronic delivery and proactively reaching out to any State Boards that delay downloading reports.
- Maintaining a delivery audit trail to confirm that State Boards did download the report, including the user name and date & time of the download.
- Enabling State Boards to electronically request that a misplaced report be re-posted.

#### The FPMB provides <u>exceptional</u> customer support.

The FPMB provides exceptional customer support to podiatrists and State Boards. Podiatrists seeking to place an order on the FPMB's website are provided answers to common questions, such as:

- How are reports sent to State Boards?
- How long is turnaround time?
- How will you know that the <u>FPMB received</u> your order?
- How will you know that the <u>FPMB processed</u> your order?
- How will you know that the <u>State Board received</u> your order?

The FPMB also provides **one-on-one** support to podiatrists with questions about placing an order or issues with State Board receipt of reports. The FPMB recognizes that this is a high-stress, time-sensitive situation for the podiatrist, and provides peace of mind.

#### The FPMB sets the bar high for report ordering services.

The FPMB is proud of the high level of service it offers in providing certified NBPME Part I/II/III score and Disciplinary action reports to support the podiatric licensure application process. It continues to receive frequent positive feedback from both podiatrists and State Boards. Coincidentally, we received the following feedback regarding the first Part I/II report request processed: "Thank you for the quick response."





#### On January 26, 2019, the FPMB began accepting Part I/II score report requests.

A year ago, the National Board of Podiatric Medical Examiners (NBPME) accepted a proposal to have the FPMB assume the responsibility of sending candidate scores for **all three parts** the APMLE examinations. On January 26, 2019, the FPMB began accepting Part I/II score requests. Reaching this point required the coordinated efforts of:



- Federation of Podiatric Medical Boards (FPMB)
- National Board of Osteopathic Medical Examiners (NBOME)
- National Board of Podiatric Medical Examiners (NBPME)
- Prometric

The FPMB wishes to give special recognition to Kerry Lingenfelter, NBPME's consultant, for her invaluable coordination between all organizations. She was both the glue that held things together and the oil that kept things moving as smoothly as possible.



The FPMB is monitoring Part I/II/III score reporting for possible next steps.



The FPMB is monitoring Part I/II/III score reporting for possible next steps, including:

#### • Merging Report Documents

- Currently, the FPMB generates a separate document for each report type (Part I/II & CSPE/III).
- Monitoring of report requests indicates that Part I/II & CSPE are always reported together; however, these are not always requested with a Part III.
- At a minimum, it may be advisable to merge Part I/II & CSPE reports into a single document; however, more consideration is needed about including the Part III report in any possible merge.

#### • Score Report Data Review

- The FPMB is reviewing its database of Part I/II/CSPE/III score reports and will follow up with NBPME, NBOME and/or Prometric, as necessary.
- Part I/II Legacy Reports
  - The FPMB received ~15,000 PDF files of much older Part I/II reports.
  - Processing requests for these reports requires a labor-intensive process.
  - $\circ$   $\;$  The FPMB is monitoring the frequency and volume of these requests.

# The FPMB website is a mobile-friendly and valuable resource for the podiatric community.

The FPMB's **mobile-friendly** website is a valuable resource for the podiatric community. In addition to the popular online ordering page for Part I/II/III and Disciplinary reports, the <u>Member</u> <u>Boards Info / Compendium</u> webpage provides a wealth of information. Data for each State Board is provided in map, list and table format.



#### Example: Two of the 15+ Data Points Displayed in Map Format

The FPMB is pleased by the feedback it has received. For example: *"I love your Federation website! It is the most interesting, best thought-out, informative and colorful site I've seen!"* 

#### The FPMB website also provides "info cards" for each State Board, and includes links to podiatric medical colleges and state associations.

CONTACT GENERAL	LICENSURE REGULATORY	
New York State Education Department 89 Washington Avenue, 2W Education Building Albany, NY 12234 http://www.op.nysed.gov/prof/pod/	Thania F. Fernandez Executive Secretary 518-474-3817 x180 podbd@nysed.gov	
New York College of Podiatric Medicine http://www.nycpm.edu/		
New York State Podiatric Medical Association http://www.nyspma.org/	212-996-4400 Isales@nyspma.org	
Last Updated	l: 12/7/2018	

#### Mission in Action – Regulation

The FPMB assists State Boards as they review and revise their regulations. In the past, this included a "Model Law" developed collaboratively with the State Boards.

Currently, this includes the FPMB enabling and fostering inter-State Board communication. For example, the FPMB recently submitted a "request for information" related to opioid / pain management / controlled substances CME requirements.



#### Mission in Action – Practice

American Podiatric Medical Association (APMA) State Components (State Associations) serve a vital role in podiatry, particularly regarding podiatric practice. The FPMB supports State Associations via its website:

- Podiatry and Related Links webpage
  - Links in State Associations section
- Member Boards Info / Compendium webpage
  - $\circ$   $\;$  Links in State Board info cards
- Prospective Member Referrals service
  - Connects podiatrists seeking licensure with their respective State Association(s)

#### **North Carolina State Board of Dental Examiners v. Federal Trade** Commission

Before the U.S. Supreme Court's February 2015 decision in *North Carolina State Board of Dental Examiners v. Federal Trade Commission (FTC)*, state licensing boards were actors of the state. As such, federal antitrust laws did <u>not</u> apply to state licensing boards, so long as such actions were taken in accordance with state policy. However, the Supreme Court ruled in the NC Dental case that state licensing boards,



comprised of active market participants, can in fact be considered private organizations (not "the state") and thus are subject to antitrust liability, if not actively supervised.

Specifically, state licensing boards, its volunteer members and staff are now vulnerable to antitrust legal action in fulfilling their duties, which can result in trebled damage awards against the board and its members. Significant damages could threaten state treasuries and the personal finances of volunteer board members and staff. As a member of the Professional Licensing Coalition (PLC), the FPMB continues to seek a legislative approach that would eliminate the potential for antitrust damage liability against boards, their members and employees for conduct within the scope of their official duties, as well as for persons acting at their direction, while permitting injunctive relief by government enforcers and private parties.

The FPMB endorsed the "Occupational Licensing Board Antitrust Damages Relief and Reform Act of 2018" introduced into the House by Rep. Mike Conaway (R-TX) and the Senate by Sen. John Cornyn (R-TX). The bills were referred to the House Judiciary, House Education and the Workforce, and Senate Judiciary committees. The FPMB and PLC are endeavoring to reintroduce this legislation into the new 116th United States Congress.

#### **Interstate Podiatric Medical Licensure Compact**

Over the last several years, the FPMB Executive Board has engaged with the **Federation of State Medical Boards (FSMB)** on the topic of interstate compacts. In August 2017, the FPMB formed an "Interstate Podiatric Medical Licensure Compact" committee.

The Interstate Podiatric Medical Licensure Compact (IPMLC) would offer a new, voluntary expedited pathway to licensure for qualified podiatric physicians who wish to practice in multiple states. The compact would increase access to health care for patients in underserved or rural areas and allowing them to more easily connect with podiatric medical experts using telemedicine technologies. While making it easier for podiatric physicians to obtain licenses to practice in multiple states, the compact strengthens public protection by enhancing the ability of states to share investigative and disciplinary information.

Further, the compact addresses occupational licensing concerns raised by the Federal government. For example, the **Federal Trade Commission (FTC)** is focusing on issues with interstate mobility and practice that may lead licensees to exit their occupations when they move to another state or adversely impact veterans and their spouses.

The Committee reviewed medicine's governing documents (guiding principles, bylaws, compact law, policies and rules. The Committee has also met with the **National Center for Interstate Compacts (NCIC)**, part of the **Council of State Governments (CSG)** who were directly engaged with the formation of the other medical compacts (medicine, nursing, psychology, physical therapy, emergency medical services, and speech-language pathologists and audiologists).

The path forward for podiatry will be different than the path followed by other health care professions due to the orders of magnitude differences in number of practitioners.

# Compared to other health care professions with interstate compacts, podiatry is a very small profession.







NOTE: The number of jobs, per the Bureau of Labor Statistics, is being used as a proxy for the number of practitioners in each respective profession.

The Committee is seeking CSG's guidance regarding the steps towards creating our compact that incorporate a sustainable funding model that factors in the size of the podiatric profession.

Respectfully submitted, Russell J. Stoner, Executive Director Federation of Podiatric Medical Boards



#### **APMSA Report to the NBPME**

Liaison: Ishani Jetty, SCPM 2022 Last Meeting: February 2019- Nashville, TN Next Meeting: March 2019- Washington, DC

<u>Report Includes:</u> I. Clinical Skills Exam Concerns II. Student Feedback

#### I. Clinical Skills Exam Concerns

At the last APMSA House of Delegates meeting, students expressed inquiries regarding the clinical skills exam, namely expressing concern of the high cost. Multiple inquiries were expressed regarding the length of the CSPE contract with the NBOME. Additionally, multiple students asked if in the situation where our MD/DO counterparts are no longer taking the exam, would the NBPME follow suit? Finally, if possible, I would greatly appreciate any information regarding the results of the most recent CSPE survey so that I may relay this to students.

#### II. Student Feedback

On behalf of the APMSA I would like to express gratitude for the CSPE preparatory video that was provided by the NBPME. Students found this video extremely informative and helpful for test day, and appreciate the insight the video provided.

Respectfully submitted,

Ishani Jetty Scholl College of Podiatric Medicine, 2022 APMSA Liaison to the NBPME

Appendix D



# NBPME Board Meeting

March 16, 2019

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# **Score Notification Error**

# Agenda



- + How did this score notification error occur?
- + How does this notification error compare to the error that occurred in 2015?
- + Who was affected by the score notification error?
- + What actions did Prometric taken to remediate the situation?
- + How did Prometric resolve the concerns of the affected students?
- + What steps is Prometric taking to avoid repeating this notification error?

### How Did this Score Notification Error Occur?



- + Cause of this issue was procedural the process for holding score notifications until March 4, 2019 was not adhered to
- + A beta flag must be turned ON to delay score reports after every administration for NBPME
  - Beta flag was turned OFF to release the score reports for the December administration but was NOT turned back ON for the February

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# How Did this Score Notification Error Occur?



- + Why do the settings for the beta flags change from one administration to another?
  - All NBPME administrations are built from the same LOFT bank and share the same form code in a given year
  - Beta flags are set to "ON" during the LOFT assembly process, but turned OFF after an administration to release score reports

### How Does this Error Compare to the 2015 Error?



- Outcomes are similar score reports were released prior to test results being processed
- + Root cause is different

UTD (Unified Test Driver)	
OPS	
RDM (Results Data Manager)	
CMS (Candidate Management System)	

# Who was Affected by the Score Notification Error?



- + 43 candidates sat for the NBPME Part II exam on February 25, 2019
- Notifications were prematurely sent to candidates shortly after test administration, ahead of the March 4<sup>th</sup> notification date
- + Of the 43 candidates, 12 candidates were not successful in their attempt
  - Score reports indicated that all 11 candidates had passed and 1 candidate was unsuccessful
- + 6 of the 11 affected candidates went to the scoring portal to retrieve their results
- + 11 candidates were current or former students at five different programs

# What Actions Did Prometric Take to Remediate the Situation?



- + Letters describing the score notification error were sent out to the 12 affected candidates on Wednesday, February 27, 2019
- + All deans were contacted by phone on Friday, March 1, 2019
  - For deans with affected students, conversations centered on planned actions to accommodate all affected students
  - Other deans were informed that test results would be released on Friday, March 1, 2019 instead of Monday March 4, 2019
- + All affected students were contacted by phone on Friday March 1, 2019; for candidates we were unable to reach by phone, an email was sent to inform them of the situation and accommodations that were being made
- + All candidates were contacted by Prometric's Candidate Care team immediately after the notification call to reschedule their exams.

# How Did Prometric Resolve the Concerns of the Affected Students?



- + Refunds are underway for all affected 12 candidates
- + All candidates were given the option to reschedule their test at no additional charge. Candidates were presented with three options:
  - 1. Re-test over the weekend (March 2-3), and be eligible to participate in Match day on Monday, March 11, 2019
  - 2. Re-test no later than Friday, March 8, 2019, to compete in the remaining match openings on March 15, 2019
  - 3. Re-test at a later date and waive the opportunity to participate in match this year
- + Test score processing was expedited for candidates opting for #1 and #2 so that results could be forwarded to CASPR prior to deadlines.
- + Candidate Care successfully contacted 11 of 12 candidates, ten candidates have completed their re-scheduled exam, 1 candidate is scheduled to sit for the exam later this month.

# What Steps is Prometric Taking to Avoid Repeating this Notification Error?



- + Remove the requirement where an individual needs to turn the beta flags on and off between administrations
  - Republish the LOFT exam for each administration, assign each administration with a unique form code
- + Set the beta flag default to "ON" for each form code
- + Conduct a table-top exercise on Monday, March 18, 2019, to examine ALL current practices to support NBPME UTD test administrations
  - Cross-functional review of how we do things for NBPME today
  - Identify points of weaknesses in our process
  - Establish new actions to eliminate these weak links or practices
- Conduct a table-top exercise to examine ALL current practices to support NBPME Surpass test administrations



# **Business Updates and Investments**

# Investing for growth, innovation, and improvements



- We invest between \$15 and \$20 million annually in technology in these focus areas:
  - Test Development and Psychometric Services capabilities for easy creation of test items, assembly of test items into a complete deliverable exam, and review of item and exam performance
  - Test Delivery Services registration, scheduling, candidate identification, test management and proctoring, and assessment delivery
  - Corporate Services tools to enable organizations to streamline testing for their candidates and employees
  - Candidate Services value-added offerings candidates can choose beyond the required test

# Test Development and Psychometric Services P



Prometric's Test Development and Psychometric Services are reducing the cost of developing test content as well as the time to make test content available for delivery



🛗 Start Date: 28/6/2	2018 🗲 Deadline: 29/11/2018	
0	Items reviewed out of 18	25 Days remaining
👁 Open Ta	ask 🖉 Edit Task	✓ Finalise Task
Task Description Review all assigned i	tems	
Task ID:	ID1234	
Task Type:	Review	
	Peter Smith, Andy Brown, Richard	

# Test Development and Psychometric Services



- We seek to provide best in class test content development and management services ranging from full to self-service depending on your needs. Future features include:
  - Authoring Tasks support workflow management for authoring tasks within Surpass
  - Review Tasks support workflow management for review of items and exams within Surpass
  - Voice Capture enhancements to the Surpass integrated voice capture capabilities

PROMETRIC

### **Test Delivery Services**

PROMETRIC

Prometric's Test Delivery Services enable delivery online, in brick and mortar sites, and at pop-up sites on a variety of testing devices; include intuitive, mobile-friendly scheduling processes for your candidates; and securely and accurately identify and authenticate candidates to help maintain the integrity of your testing program









# **Test Delivery Services**



	Q1 – CY 2019		Q2 – CY 2019	
Pop-up Launcher		Facial Recognition		
Translations			ID Document Authentication	
		RP Self-schedule		
	ProAdmin Moderniza	tion		

- + Our vision is to make the scheduling, registration, ID and test administration processes more intuitive, available on mobile devices, and capable beyond our traditional locations. Future capabilities include:
  - Pop-up Launcher enhance administration tools for delivery outside of our brick and mortar locations
  - Facial Recognition integrate facial recognition technology to compare the face captured at check-in against face seated at the workstation to unlock the exam (Proof of concept)
  - ID Document Authentication compare ID document against known template parameters to detect fraudulent documents
  - ProAdmin Modernization implement client-specified check-in and launch; and support administrative capabilities when fully connected, partially connected, or not connected to the Internet

### **Corporate Services**



Our Corporate Services enable you to streamline testing for your candidates; and provide you self-service access to key information about your testing programs via reports, dashboards, and data integration





Corpora	te Service	5		PROMETRIC	
	Q1 – CY 20	19	Q2 – CY 20	019	$\rightarrow$
Business Outo	ome Dashboard	CPRs on Business Outcome Dashboard	ł		_
Candidate Beh	avior Dashboard				

- + We are updating our reporting services to provide clients easy access to data to allow them to better manage their programs. Future capabilities include:
  - Business Outcome Dashboard provides clients with self-service information about their programs
  - Candidate Behavior Dashboard provides clients self-service information about their candidates
  - CPRs on Business Outcome Dashboard Build out center problem report (CPR) section of the Business Outcome dashboard, to provide an overview and detailed view of CPRs. Through filters clients will have the flexibility to view data in real-time.

### **Candidate Services**



# Our Candidate Services include value-added offerings candidates can choose beyond the required test





- + We continue to evolve our offerings for candidates, connecting them to opportunities based on their talent and capabilities:
  - Digital Badging Integration with trusted digital badge providers so that credentials earned through Prometric can be shared by candidates across various social media platforms, with their contacts, and the greater community enhancing their profile, as well as that of the issuing organization.



On the horizon ...

- Item Health Dashboard a dashboard to improve content quality by identifying the strengths and weaknesses of an item bank; and providing insights into how weaker items may be threatening test validity, reliability, and fairness
- Prometric.com an upgrade to our Internet presence to provide better service to our clients and their candidates.



# **Program Review**

# **Timeline of Improvements and Successes**





# **Surpass Migration Timeline**



- + Targeting December, 2018 for first delivery
- + Candidates will access electronic portal for official results
  - Paper mailing will be eliminated



#### Exam Title - Sample Examination 2017

Congratulations on earning a passing grade on your recent exam. That's great news. You are now one step closer to realizing your human potential in your professional career. A diagnostic analysis of your domains/content areas and how you performed is shown below.

1	Domain	Strong
2	Domain	Strong
3	Domain	Average
1	Domain	Strong
5	Domain	Average

Again, we are grateful for your interest. We are excited about this credential that designates foundational knowledge for those aspiring individuals who are embanking on their professional careers in our industry. If you have any questions regarding your Score Report, please contact us at 1-800-800-800.



This exam was delivered by **PROMETRIC** visit scoresports, prometric, com to validate
#### **Score Report Request Process Change**



- Prometric has been working closely with NBPME and FPMB to transfer score report request responsibilities
  - As of late February, FPMB is handling all post-admin score report requests from candidates
  - Prometric will continue to handle initial score reporting

**Candidate Management System Updates** 



- + Ability to import CSPE results
  - + Will display in candidate history
  - + Will apply business rules, allowing only candidates who passed CSPE to apply for Part III (for applicable classes)

#### **NBPME Volume 2014-2019**





#### **NBPME Displacements 2017-2019 YTD**



Reason	Total
Inclement Weather	18
Local Civil Unrest	4
Power Outage	2
Program Down	1
Hardware Issue	27
Site Communication Issues	1
Site Issues	5
TCA Operational Issue	9
Total	67

Controllable Displacements - 43 Controllable Success Rate - **99.06%** 

#### Proposed 2020 Test Dates



- + Part I
  - Wednesday, July 1, 2020
    - Score release Wednesday, July 22, 2020
  - Wednesday, October 7, 2020
    - Score release Wednesday, October 28, 2020
- + Part II
  - Thursday, January 2, 2020
    - Score release Friday, January 24, 2020
  - Wednesday, February 19, 2020
    - Score release Friday, March 6, 2020
  - Wednesday, May 6, 2020
    - Score release Wednesday, May 27, 2020
- + Part III
  - Wednesday, June 3, 2020
    - Score release Wednesday, June 24, 2020
  - Wednesday, December 2, 2020
    - Score release Monday, December 21, 2020

Appendix E

# APMLE PART II CSPE PROGRESS REPORT

Amy Lorion, Director for Clinical Skills Client Examinations & Standardized Patient Training

March 16, 2019





#### August – November Testing Sessions

Testing Sessions: August 27 – November 16

- 50 sessions
- 12 weeks
- 580 1<sup>st</sup> time candidates
  - o 534 Passed
  - o 46 Failed
- 1 repeat candidate
  - o 1 Failed





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25	26	27	28	29	30					



#### Monthly Breakdown



98%-99% of seats filled each month

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#### February Testing Sessions

- Historically, retakes week of Presidents' Day
- Sessions moved back to accommodate March 4 release date
- 5 sessions
- 9-10 seats per session opened for retakes, rest for 1<sup>st</sup>-time takers
- 47 candidates
  - o 46 Repeaters
  - o 1 1<sup>st</sup>-time taker
  - o 44 passed
  - o 3 failed
    - ➢ 3 Repeaters
    - ➢ 0 1<sup>st</sup>-time takers

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## **REGISTRATION & SCHEDULING PROCESS**



#### 2018-2019 Enhancements

- Deans' offices upload rosters to NBOME online Portal, including notification of approved ADA accommodations
- Email with personal login information automatically sent to candidates
- Candidates log onto NBOME online Portal
  - Verify information
  - Agree to NBPME's Candidate Affidavit and Acknowledgement Statement
  - o Select test session
  - o Pay for test session
  - o Reschedule session
- Scores released on NBOME online Portal
- Scores shared with Prometric & FPMB



#### **Scheduling Considerations**

Findings from last cycle:

- Student requests for additional August sessions
  - Note: In past cycles, low registration for August; seats went unfilled
- November sessions slow to fill, but taken by students needing to reschedule
- PM sessions filled at rate just below AM sessions

Recommendations:

- Shift 4 additional sessions to August
- Reduce November sessions slightly
- Offer same number of PM sessions

#### **Proposed Schedule**

Testing Sessions: August 20 – November 13

- Scheduling opens April 15, 2019
- 50 sessions
- 600 seats
- 13 weeks
- 6 PM exams







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#### **Proposed Monthly Breakdown**





#### **Proposed Schedule**

Testing Sessions: February 12-19

- 5 sessions
- 60 seats

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#### Proposed Program Schedule

- April 15 Registration begins
- April 26-27 Case development & review
- June 28 CSPE Committee meeting
- August 20 Testing begins
- November 13 Testing ends
- January 24 Score release/Registration begins
- February 12 Testing begins
- February 19 Testing ends
- March 6 Score release

### PROCESS OF THE APMLE PART II CSPE



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#### Performance Standard & Cut Score

- Performance standard vs. cut score (Michael Kane, 2001)
  - A **performance standard** is defined by a set of rules pertaining to what candidates know and can do at a specified level of performance
  - A **cut score** is the numerical point on the scale operationalizing the performance standard at the specified level of performance
- Standards should be re-evaluated every 3-5 years
  - o Changes in the examination
  - Changes in podiatric medical education
  - Changes in podiatric community's expectations
- Changing standards *may* lead to alteration of the cut score





#### **Triangulation Model**



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#### **Stakeholders**

- Determined by NBPME
  - o Administration at schools
  - o Residency program faculty
  - o Residents
  - o Students
- Provided survey by NBPME
- Asked questions such as "What is the % you expect to pass the medical domain" given their experience





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#### **Expert Panelists**

- Panelists provided by NBPME
  - o 43 participants
  - o 2 panels
    - Medical Domain
    - Communication & Interpersonal Skills Domain
  - Panels balanced by gender & region
- Panel composition determined by NBPME/COF





#### Standard Setting for the APMLE Part II CSPE

- Previous standard setting
  - o November 18-19, 2016
  - o Onsite judgments
  - o Cut score applied to testing cycles 2016-2017, 2017-2018, 2018-2019
- Setting the new standard
  - February 8, 2019
  - o Offsite judgments
  - Materials currently being compiled for NBPME Board of Trustees review
  - Cut score to be applied to testing cycles 2019-2020 through TBD



#### Panelist Training & Judgments

- Review importance & role of APMLE Part II CSPE
- Create definitions for qualified/not qualified performance
  - o Discussion regarding what elements are significant
  - o Agreement on definitions
- View actual candidate performance
  - o Medical Domain: checklists & patient notes
  - o Communication & Interpersonal Skills Domain: encounter videos
  - Determine if performance is qualified/not qualified based on definition
  - Training examples done onsite, including discussion & revision of definition
  - Independent judgments made offsite over 10 days

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**STANDARD SETTING** 

#### **Determining the Standard**

- Performances chosen from 2018-2019 testing cycle
- Samples skewed toward middle & lower range scores where there might be disagreement
- Psychometrics overlay panelist judgments to the scores, linking panelist standard to scores to approximate cut score based on standard as defined by panel







#### **NBPME Board of Trustees**

- Board to determine cut score based on:
  - o Stakeholder surveys
  - Results of panelist judgments
  - o Other concerns
- Cut score applied to student performance starting 2019-2020 cycle
- Board to determine scheduling for next standard setting



## **ADDITIONAL CONSIDERATIONS**



#### **ADA Accommodations**

- NBPME standard accommodation: 2x time for patient note

   Candidate tests over 2 consecutive sessions
   NBOME able to provide without additional cost
- Growing trend among DO students: requests for more complex accommodations (e.g., scribe, ASL interpreter)
  - Significant costs involved
  - Contract language: "For accommodations other than additional notewriting time, NBOME will investigate options and will provide an estimate of cost to NBPME prior to arranging such accommodations."



# **Questions?**

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